



Electricity Facts Label (EFL)

ENGIE Resources LLC

FIXED PRICE PRODUCT – SMALL COMMERCIAL

AEP TX North Electric Delivery Service Area

12/01/2023

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|--------------------------|--|-----------------|-----------------|-----------------|
| Electricity Price | Average Monthly Use | 1,500kWh | 2,500kWh | 3,500kWh |
| | Average price per kWh | 15.3¢ | 15.2¢ | 15.1¢ |
| | For POLR use: minimum price per kilowatt-hour | 19.9¢ | 19.7¢ | 19.6¢ |
| | <p>The average price for electric service shown in the box above reflects a monthly \$5.79 base charge per account, an energy charge of 14.5¢ per kilowatt-hour, and all existing recurring charges, excluding state and local sales taxes, and reimbursement for the state miscellaneous gross receipts tax. Your average price for electricity may vary according to your exact monthly usage.</p> <p>You may be subject to a special charge from your TDSP that is not included in the total average price for electric service. If you are subject to a TDSP special charge, you may contact ENGIE Resources at 1-866-693-6443 to determine the price and applicability of the special charge.</p> | | | |

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| Other Key Terms and Questions | See “Terms of Service” for a full listing of fees, deposit policy, and other terms. |
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| Disclosure Chart | Type of Product: | Fixed Rate Product |
| | Contract Term: | 12-month minimum |
| | Do I have a termination fee associated with terminating service? | Yes. If Customer cancels this Agreement prior to the Start Date, terminates or discontinues service, switches service to another supplier, or transfers service to the default service provider during the contract term, Customer will be charged an Early Termination Fee equal to the Contract Price less the Current Market Price multiplied by the amount of electric energy supply Customer failed to consume calculated based on historical usage. The Current Market Price is the wholesale price of energy as determined by ENGIE in a commercially reasonable manner. |
| | If my price can change, how will it change, and by how much? | The price applied in the first billing cycle may be different from the price in this EFL solely to reflect actual changes in TDU Delivery Charges, TDU Surcharges, changes to the Electric Reliability Council of Texas (“ERCOT”) or the Texas Regional Entity (“TRE”) administrative fees charged to loads, or changes resulting from federal, state or local laws that impose new or modified fees or costs that are outside of our control. If there is a change in law, administrative regulation, tariff, or any fees or costs imposed by the applicable ISO or by a governmental authority, or a change in ISO/RTO Operations, market structure, congestion zone design, or protocols, or a change in application or interpretation, and such change causes ENGIE to incur costs relating to the provision of services herein, such costs shall be passed through to Customer. |
| | What other fees may I be charged? | Charges for nonrecurring fees will be listed as a separate line item on your monthly bill. Please refer to the “Terms of Service” document under the Contract Price and Billing & Payment Terms sections for more detailed information. The Contract Price does not include Taxes or Utility Related Charges. Utility Related Charges means charges by a utility from transmission and distribution (including network transmission); stranded costs or transition costs; system reliability, rate recovery, under-collections, amortization, and market purchases or energy load repurchases. |
| Is this a pre-pay or pay in advance product? | No | |

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| | Does the REP purchase excess distributed renewable generation? | No |
| | Renewable content: | This product is 6.89% renewable. |
| | The statewide average for renewable content is: | 31.1% of statewide average for renewable content. |

ENGIE Resources LLC
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Hours: Monday-Friday 7:00 am – 6:00 pm CST

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