



**SERVICE ADDRESS:** **2** Service Address  
 ABC COMPANY  
 1234 ANY STREET  
 ANY CITY, ST ZIP

**BILLING PERIOD** **4** Service Period  
 May 23, 2022 to Jun 27, 2022

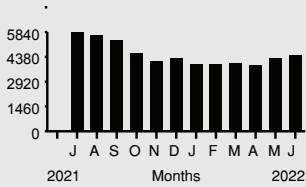
**1** ENGIE Bill Account Number  
**3** Utility Account Number  
 0123456789  
**BILL ACCOUNT NUMBER:** 0000123456  
**STATEMENT ID:** 1234567

**Pay This Amount**

**AMOUNT DUE**  
 \$53,093.02  
**DUE DATE**  
 Aug 1, 2022

Questions about Your Bill? **Phone** 866-MYEngie 866-693-6443 **Online Billing** accounts.engieresources.com **Email Us** care@engieresources.com **5** Contact Methods

**kWh - Average Per Day**



**Types of Meter Readings:**

Actual  Estimated

You used 158,000 kWh in 35 days, or an average of 4,514 kWh a day.

**7** This graph shows your electric use over the last 13 months as an average daily use i.e. average kWh per day.

**ACCOUNT BALANCE AS OF JUL 11, 2022**

Previous Balance	<b>6</b> Previous Balance ▶	\$32,406.80
Late Payment Charge	Late Payment ▶	\$0.00
<b>Current Charges</b>	Current Charges ▶	<b>\$20,686.22</b>
<b>Total Amount Due</b>	Total Amount Due ▶	<b>\$53,093.02</b>

**Summary of Current Charges**

Total ENGIE Resources Energy Charges	Total Energy Charges ▶	\$19,469.38
Total Taxes	Total Tax Charge ▶	\$1,216.84
<b>Total Current Charges</b>	Total Amount to Pay ▶	<b>\$20,686.22</b>

**IMPORTANT MESSAGES**

**8** Important messages can be viewed here.

To pay electronically and other important information, see back →

Return this part to address below with a check payable to ENGIE Resources



PO Box 17867  
 San Antonio TX 78217

**10** ENGIE Correspondence Address

ABC COMPANY  
 1234 ANY STREET  
 ANY CITY, ST ZIP

**11** Mailing Address

Your Bill Account Number

0000123456

**9** ENGIE Bill Account Number

Due Date

Aug 1, 2022

Pay This Amount

\$53,093.02

Amount Enclosed

□ □ □, □ □ □. □ □

ENGIE Resources LLC  
 PO Box 841680  
 Dallas TX 75284-1680

**12** Remit to Address

**BILL ACCOUNT NUMBER**  
**0000123456**

## Understanding Your Bill

**Your Bill Account Number** - A unique number assigned to your account. Customers with multiple locations may have multiple account numbers.

**Due Date** - The date your payment is due to arrive at ENGIE Resources in order to avoid late charges.

**Energy Charge** - Charges for electricity used during this period.

**Utility Charges** - Charges for services rendered by your local Transmission and Distribution Service Provider. These charges are set by the service provider.

**Taxes** - Taxes imposed on energy and utility charges and remitted to taxing entities.

**Late Payment Charges** - Typically 1.5% monthly charge on funds received after the due date.

**KW (Kilowatt)** - (1) A measure of demand for power during a preset time -- minutes, hours, days, months; (2) 1,000 watts --- Ten 100-watt light bulbs use one KW of electric power.

**kWh (Kilowatt-hour)** - The basic unit of electric energy for which most customers are charged in cents per kilowatt-hour.

**Prevent Disconnect** - Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. Neglecting to pay all charges may result in disconnection.

**Right to Dispute Bill** - If you believe your bill is inaccurate or you wish to dispute all or part of any bill, please contact ENGIE Resources at 1-866-693-6443 (1-866-MYEngie). If you are not satisfied with the decision or do not receive a decision within 10 days, you have the right to appeal to the Massachusetts Department of Telecommunications and Energy, Consumer Division, One South Station, Boston, MA 02100. Telephone 617-727-3531 or 1-800-392-6066.

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This page has additional information regarding your bill. It gives you information about electricity, due dates, and late payment fees. It also tells you what you need to do if you need to dispute your bill.

**Corporate Headquarters:** ENGIE Resources, 1360 Post Oak Blvd, Suite 400, Houston TX 77056,

**Internet:** [www.ENGIEResources.com](http://www.ENGIEResources.com).

\* **Make electronic payments to:** Bank of America Merrill Lynch, Dallas, ACH Routing: 111000012, Wire ABA: 026009593, Account Number: 4451335207.

\* **Mail payments to:** ENGIE Resources LLC, P.O. Box 841680 Dallas, TX 75284-1680.

\* **Mail overnight payments to:** Bank of America Lockbox Services, Lockbox 841680, 1950 N Stemmons Freeway, Suite 5010 Dallas, TX 75207.

\* **Mail notes and letters in a separate envelope to:** ENGIE Resources, 1360 Post Oak Blvd, Suite 400, Houston TX 77056.

\* Fed. I.D. 37-1796578.

\* DTE License No. CS-037.

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This section gives you various payment options if you don't have the time to get a check in the mail. We offer ACH, EFT, and an overnight address.



SERVICE ADDRESS: **16** Service Address

ABC COMPANY  
1234 ANY STREET  
ANY CITY, ST ZIP

BILLING PERIOD  
May 23, 2022 to Jun 27, 2022

**18** Service Period

**15** Utility Account Number  
012345679

**17** Utility Account number

BILL ACCOUNT NUMBER: 0000123456

STATEMENT ID: 1234567

**ENGIE Bill Account Number**

Pay This Amount

**AMOUNT DUE**

\$53,093.02

**DUE DATE**

Aug 1, 2022

Questions about Your Bill? Phone 866-MYEngie 866-693-6443 Online Billing accounts.engieresources.com Email Us care@engieresources.com **19** Contact Methods

**For power outages and other electrical emergencies, call your electric distribution company:**  
NGRID Massachusetts Electric  
1-800-322-3223  
**Utility Account Number**  
0123456789

**20**  
This area gives you information about how to contact your utility in case of a power outage.

**Charges for Billing Period for May 23, 2022 to Jun 27, 2022**

Index Energy Charge 139215.58kWh @ \$0.07323	<b>21</b>	\$10,194.61
Price Lock Energy Charge 24567.45kWh @ \$0.03937	Subtotal Energy Charge ▶	\$967.22
Retail Adder Charge 157988.04kWh @ \$0.0005		\$78.99
<b>Subtotal Supplier Charges</b>		<b>\$11,240.82</b>
Ancillary Services Charge		\$4,499.81
Clean Energy Standard Charge 157988.04kWh @ \$0.0021		\$331.98
Clean Peak Energy Standard Charge 157988.04kWh @ \$0.0021		\$343.94
Unforced Capacity Charge 398.06kW @ \$0.21912 for 35 days	Subtotal Settlement Charges ▶	\$3,052.83
<b>Subtotal Settlement Charges</b>		<b>\$8,228.56</b>
Sales Tax - State		\$1,216.84
<b>Subtotal Taxes and Fees</b>	Subtotal Tax Charges ▶	\$1,216.84
<b>Current Energy Charges</b>		<b>\$20,686.22</b>
<b>Total Charges for this Billing Period</b>	<b>Total Current Charges ▶</b>	<b>\$20,686.22</b>

**GENERAL INFORMATION**

Thank you for being an ENGIE Resources customer, we value your business. The average price you paid for electric service this month: 12.322¢ per kWh.

Your contract rate is valid through the meter date on or following 02/2023. **22** Contract End Date  
If by that time you have not signed a new contract for service, then you will begin paying a post-term rate for month-to-month service. For more details on renewal options or post-term service, please refer to your contract terms and conditions.

ENGIE Resources reports status of accounts and payment history to credit bureaus.

**BILL ACCOUNT NUMBER**

0000123456

**Summary of Usage by Meter**

Reading Dates Previous/Current	Meter Number	Meter Constant	Meter Reading		Usage Type	Usage
			Previous	Current		
May 23 / Jun 27	Unmetered	0			kWh	158,000

**UNDERSTANDING YOUR METER INFORMATION**

**Meter Constant** - A fixed value which is used when converting meter readings to actual energy use.

**Power Factor** - A measurement used by some electrical distribution companies to determine the ratio of real power flowing to the load of apparent power.

**OffPk (Off-Peak)** - Those periods of time at which energy is generally being delivered far below the utility's maximum demand.

**OnPk (On-Peak)** - Those periods of time at which energy is generally being delivered near or at the utility's maximum demand.

**kW (kilowatt)** - A unit of power equal to 1000 watts.

**kWh (Kilowatt-hour)** - The standard unit for measuring electricity energy consumption, equal to 1,000 watt-hours.

**kVa (Kilovolt-ampere)** - The amount of apparent power in an electrical circuit, equal to the product of voltage and current.

**kVAR (Kilo-Volt-Amperes Reactive)** - The product of the voltage and the amperage required to excite inductive circuits.

**kVARH (Kilo-Volt Amp Reactive Hours)** - A measure of energy supplied but not converted into work.

**kV (kilovolt)** - A unit of electromotive force, equal to 1,000 volts.

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This page provides you with information specific to your meter(s).

It also provides some basic information regarding how to understand your meter information.