



SERVICE ADDRESS: **2** Service Address  
ABC COMPANY  
1234 ANY STREET  
ANY CITY, ST ZIP

BILLING PERIOD **4** Service Period  
Apr 22, 2022 to May 23, 2022

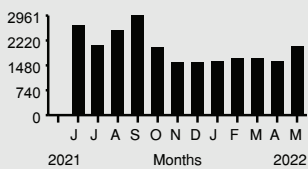
Utility Account Number **3** Utility account number  
0123456789  
BILL ACCOUNT NUMBER: 0000123456  
STATEMENT ID: 1234567

**1** ENGIE Bill Account Number

Pay This Amount **AMOUNT DUE**  
\$9,973.05  
**DUE DATE**  
Jun 30, 2022

Questions about Your Bill? Phone 866-MYEngie 866-693-6443 Online Billing accounts.engieresources.com Email Us care@engieresources.com **5** Contact Methods

kWh - Average Per Day



Types of Meter Readings:

Actual  Estimated

You used 63,585 kWh in 31 days, or an average of 2,051 kWh a day.

ACCOUNT BALANCE AS OF MAY 31, 2022

Previous Balance	\$10,531.80
Late Payment Charge	\$0.00
Payments Received - THANK YOU	-\$10,531.80
<b>Current Charges</b>	<b>\$9,973.05</b>
<b>Total Amount Due</b>	<b>\$9,973.05</b>

**6** Previous Balance ▶ \$10,531.80  
Late Payment Charge ▶ \$0.00  
Payments ▶ -\$10,531.80  
Current Charges ▶ \$9,973.05  
Total Amunt Due ▶ \$9,973.05

Summary of Current Charges

Total ENGIE Resources Energy Charges	Total Energy Charges ▶ \$9,973.05
<b>Total Current Charges</b>	<b>Total Amount to Pay ▶ \$9,973.05</b>

IMPORTANT MESSAGES

**7** This graph shows your electric use over the last 13 months as an average daily use i.e. average kWh per day.

**8** Important messages can be viewed here.

To pay electronically and other important information, see back →

Return this part to address below with a check payable to ENGIE Resources



PO Box 17867  
San Antonio TX 78217

**10** ENGIE Correspondence Address

ABC COMPANY  
1234 ANY STREET  
ANY CITY, ST ZIP

**11** Mailing Address

Your Bill Account Number	Due Date	Pay This Amount
0000123456	Jun 30, 2022	\$9,973.05

**9** ENGIE Bill Account Number

Amount Enclosed

ENGIE Resources LLC  
PO Box 841680  
Dallas TX 75284-1680

**12** Remit to Address

## BILL ACCOUNT NUMBER

0000123456

# Understanding Your Bill

**Your Bill Account Number** - A unique number assigned to your account. Customers with multiple locations may have multiple account numbers.

**Due Date** - The date your payment is due to arrive at ENGIE Resources in order to avoid late charges.

**Energy Charge** - Charges for electricity used during this period.

**Utility Charges** - Charges for services rendered by your local Transmission and Distribution Service Provider. These charges are set by the service provider.

**Taxes** - Taxes imposed on energy and utility charges and remitted to taxing entities.

**Late Payment Charges** - Typically 1.5% monthly charge on funds received after the due date.

**KW (Kilowatt)** - (1) A measure of demand for power during a preset time -- minutes, hours, days, months; (2) 1,000 watts --- Ten 100-watt light bulbs use one KW of electric power.

**kWh (Kilowatt-hour)** - The basic unit of electric energy for which most customers are charged in cents per kilowatt-hour.

**Prevent Disconnect** - Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. Neglecting to pay all charges may result in disconnection.

**Right to Dispute Bill** - If you believe your bill is inaccurate or you wish to dispute all or part of any bill, please contact the following:

For questions related to energy charges, please contact ENGIE Resources at 1-866-693-6443 (1-866-MYEngie).

Please refer to your contract for payment requirements on non-disputed amounts. For questions related to delivery service charges, please call your utility: ComEd at 1-800-Edison-1 (1-800-334-7661), or Ameren at 1-800-232-2477.

Other Useful Information: Hearing/Speech Impaired in ComEd dial 1-800-572-5789 (TDD), in Ameren use Illinois Relay 711. Website: [www.comed.com](http://www.comed.com), [www.ameren.com](http://www.ameren.com).

If you are not satisfied with the decision, you have the right to appeal to the Illinois Commerce Commission Consumer Services division at 1-800-524-0795 or Hearing and Impaired individuals with text telephone 1-800-858-9277 (TDD), or you may contact the commission at [www.icc.illinois.gov](http://www.icc.illinois.gov)

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This page has additional information regarding your bill. It gives you information about electricity, due dates, and late payment fees. It also tells you what you need to do if you need to dispute your bill.

**Corporate Headquarters:** ENGIE Resources, 1360 Post Oak Blvd, Suite 400, Houston TX 77056,

**Internet:** [www.ENGIEResources.com](http://www.ENGIEResources.com).

\* **Make electronic payments to:** Bank of America Merrill Lynch, Dallas, ACH Routing: 111000012, Wire ABA: 026009593, Account Number: 4451335207.

\* **Mail payments to:** ENGIE Resources LLC, P.O. Box 841680 Dallas, TX 75284-1680.

\* **Mail overnight payments to:** Bank of America Lockbox Services, Lockbox 841680, 1950 N Stemmons Freeway, Suite 5010 Dallas, TX 75207.

\* **Mail notes and letters in a separate envelope to:** ENGIE Resources, 1360 Post Oak Blvd, Suite 400, Houston TX 77056.

\* Fed. I.D. 37-1796578.

14 This section gives you various payment options if you don't have the time to get a check in the mail. We offer ACH, EFT, and an overnight address.

**SAMPLE EASYFLEX PJM BILL**



SERVICE ADDRESS: **16** Service Address

ABC COMPANY  
1234 ANY STREET  
ANY CITY, ST ZIP

BILLING PERIOD  
Apr 22, 2022 to May 23, 2022

**18** Service Period

**15** ENGIE Bill Account Number  
**17** Utility Account Number  
0123456789  
UTILITY ACCOUNT NUMBER: 0000123456

STATEMENT ID: 1234567

Pay This Amount

AMOUNT DUE  
\$9,973.05  
DUE DATE  
Jun 30, 2022

ENGIE Bill Account Number

Questions about Your Bill?

Phone  
866-MYEngie  
866-693-6443

Online Billing  
accounts.engieresources.com

Email Us  
care@engieresources.com

**19** Contact Methods

For power outages and other electrical emergencies, call your electric distribution company:

ComEd  
1-877-426-6331

Utility Account Number  
0123456789

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This area gives you information about how to contact your utility in case of a power outage.

Charges for Billing Period for Apr 22, 2022 to May 23, 2022

Index Energy Charge 34612.6kWh @ \$0.07548	\$2,612.50
Price Lock Energy Charge 34612.6kWh @ \$0.02664	\$922.08
Retail Adder Charge 63584.61kWh @ \$0.006	\$381.51
<b>Subtotal Supplier Charges</b>	<b>\$3,916.09</b>
Ancillary Services Charge	\$182.22
Transmission Charge 201.86kW @ \$0.10342 for 31 days	\$647.17
Unforced Capacity Charge 179.18kW @ \$0.19843 for 31 days	\$1,102.22
<b>Subtotal Settlement Charges</b>	<b>\$1,931.61</b>
Customer Charge	\$26.75
Distribution Facilities Charge	\$52.14
Distribution Facilities Charge	\$2,734.03
Energy Efficiency Programs	\$230.81
Environmental Cost Recovery Adj	\$29.25
Franchise Cost	\$85.15
IL Electricity Distribution Charge	\$79.48
Municipal Tax	\$234.36
Renewable Portfolio Standard	\$319.20
Single Bill Option Credit	-\$0.46
Standard Metering Charge	\$9.77
State Tax	\$200.88
Zero Emission Standard	\$123.99
<b>Subtotal Utility Charges</b>	<b>\$4,125.35</b>
<b>Current Energy Charges</b>	<b>Total Current Month Charges ▶ \$9,973.05</b>
<b>Total Charges for this Billing Period</b>	<b>Total Current Charges ▶ \$9,973.05</b>

GENERAL INFORMATION

Thank you for being an ENGIE Resources customer, we value your business. The average price you paid for electric service this month: 15.685¢ per kWh.

**22** Contract End Date

Your contract rate is valid through the meter date on or following 12/2022. If by that time you have not signed a new contract for service, then you will begin paying a post-term rate for month-to-month service. For more details on renewal options or post-term service, please refer to your contract terms and conditions.

ENGIE Resources reports status of accounts and payment history to credit bureaus.

**BILL ACCOUNT NUMBER**

0000123456

**Summary of Usage by Meter**

Reading Dates Previous/Current	Meter Number	Meter Constant	Meter Reading		Usage Type	Usage
			Previous	Current		
Apr 22 / May 23	123456789	240			kWh	63,584.616
Apr 22 / May 23	123456789	240			kW	321.648

**UNDERSTANDING YOUR METER INFORMATION**

**Meter Constant** - A fixed value which is used when converting meter readings to actual energy use.

**Power Factor** - A measurement used by some electrical distribution companies to determine the ratio of real power flowing to the load of apparent power.

**OffPk (Off-Peak)** - Those periods of time at which energy is generally being delivered far below the utility's maximum demand.

**OnPk (On-Peak)** - Those periods of time at which energy is generally being delivered near or at the utility's maximum demand.

**kW (kilowatt)** - A unit of power equal to 1000 watts.

**kWh (Kilowatt-hour)** - The standard unit for measuring electricity energy consumption, equal to 1,000 watt-hours.

**kVa (Kilovolt-ampere)** - The amount of apparent power in an electrical circuit, equal to the product of voltage and current.

**kVAR (Kilo-Volt-Amperes Reactive)** - The product of the voltage and the amperage required to excite inductive circuits.

**kVARH (Kilo-Volt Amp Reactive Hours)** - A measure of energy supplied but not converted into work.

**kV (kilovolt)** - A unit of electromotive force, equal to 1,000 volts.

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This page provides you with information specific to your meter(s).

It also provides some basic information regarding how to understand your meter information.