



1 **ENGIE Bill Account Number**

SERVICE ADDRESS: 2 **Service Address**  
ABC COMPANY  
123 ANY STREET  
ANY CITY, ST, ZIP  
Utility Account Number 012345678912 3 **Utility Account Number**  
BILL ACCOUNT NUMBER: 0000123456  
STATEMENT ID: 1234567

BILLING PERIOD  
Apr 23, 2022 to May 24, 2022

4 **Service Period**

Pay This Amount

<b>AMOUNT DUE</b>
\$10,713.93
<b>DUE DATE</b>
Jun 21, 2022

Questions about Your Bill?	Phone 866-MYEngie 866-693-6443	Online Billing accounts.engieresources.com	Email Us care@engieresources.com	5 <b>Contact Methods</b>
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kWh - Average Per Day



Types of Meter Readings:

Actual  Estimated

You used 159,300 kWh in 32 days, or an average of 4,978 kWh a day.

7 This graph shows your electric use over the last 13 months as an average daily use i.e. average kWh per day.

ACCOUNT BALANCE AS OF JUN 1, 2022

Previous Balance
Late Payment Charge
Payments Received - THANK YOU
<b>Current Charges</b>
<b>Total Amount Due</b>

6	Previous Balance	\$10,088.44
	Late Payment	\$0.00
	Payments	-\$10,088.44
	Current Charge	\$10,713.93
	<b>Total Amount Due</b>	<b>\$10,713.93</b>
	Total Energy Charges	\$10,155.38
	Total Taxes	\$558.55
	<b>Total Current Charges</b>	<b>\$10,713.93</b>

Summary of Current Charges

Total ENGIE Resources Energy Charges
Total Taxes
<b>Total Current Charges</b>

IMPORTANT MESSAGES

8 Important messages can be viewed here.

To pay electronically and other important information, see back →

Return this part to address below with a check payable to ENGIE Resources



PO Box 17867  
San Antonio TX 78217

10 **ENGIE Correspondence Address**

ABC COMPANY  
123 ANY STREET  
ANY CITY, ST, ZIP

11 **Mailing Address**

Your Bill Account Number	Due Date	Pay This Amount
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0000123456

Jun 21, 2022

\$10,713.93

9 **ENGIE Bill Account Number**

Amount Enclosed

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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ENGIE Resources LLC  
PO Box 841680  
Dallas TX 75284-1680

12 **Remit to Address**

## BILL ACCOUNT NUMBER

0123456789

# Understanding Your Bill

**Your Bill Account Number** - A unique number assigned to your account. Customers with multiple locations may have multiple account numbers.

**Due Date** - The date your payment is due to arrive at ENGIE Resources in order to avoid late charges.

**Energy Charge** - Charges for electricity used during this period.

**Utility Charges** - Charges for services rendered by your local Transmission and Distribution Service Provider. These charges are set by the service provider.

**Taxes** - Taxes imposed on energy and utility charges and remitted to taxing entities.

**Late Payment Charges** - Typically 1.5% monthly charge on funds received after the due date.

**KW (Kilowatt)** - (1) A measure of demand for power during a preset time -- minutes, hours, days, months; (2) 1,000 watts --- Ten 100-watt light bulbs use one KW of electric power.

**kWh (Kilowatt-hour)** - The basic unit of electric energy for which most customers are charged in cents per kilowatt-hour.

**Next Meter Read Date** - Your next meter read date is approximately 30 days from the last day of the billing period.

**Prevent Disconnect** - Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. Neglecting to pay all charges may result in disconnection.

**Right to Dispute Bill** - If you believe your bill is inaccurate or you wish to dispute all or part of any bill, please contact ENGIE Resources at 1-866-693-6443 (1-866-MYEngie). If you are not satisfied with the decision or do not receive a decision within 10 days, you have the right to appeal to the Maine Public Utilities Commission, 242 State Street, 18 State House Station, Augusta, Maine 04333-0018. Telephone 1-207-287-3831. Hearing and speech impaired individuals with text telephone (TTY) may contact the commission at 1-800-437-1220.

If you have questions or need additional information regarding your terms of service, please contact ENGIE Customer Care at 1-866-693-6443.

The Office of the Public Advocate is committed to public service in representing Maine utility consumers in any matter that is covered by the authority of the Public Utilities Commission. Customers can access information that provides independent information to compare terms, conditions, and rates of electricity supply by visiting their website at <https://www.maine.gov/meopa> or calling 207-624-3687.

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This page has additional information regarding your bill. It gives you information about electricity, due dates, and late payment fees. It also tells you what you need to do if you need to dispute your bill.

**Corporate Headquarters:** ENGIE Resources, 1360 Post Oak Blvd, Suite 400, Houston TX 77056,  
**Internet:** [www.ENGIEResources.com](http://www.ENGIEResources.com).

\* **Make electronic payments to:** Bank of America Merrill Lynch, Dallas, ACH Routing: 111000012, Wire ABA: 026009593, Account Number: 4451335207.

\* **Mail payments to:** ENGIE Resources LLC, P.O. Box 841680 Dallas, TX 75284-1680.

\* **Mail overnight payments to:** Bank of America Lockbox Services, Lockbox 841680, 1950 N Stemmons Freeway, Suite 5010 Dallas, TX 75207.

\* **Mail notes and letters in a separate envelope to:** ENGIE Resources, 1360 Post Oak Blvd, Suite 400, Houston TX 77056.

\* Fed. I.D. 37-1796578.

\* PUC License No. 2003-120.

14 This section gives you various payment options if you don't have the time to get a check in the mail. We offer ACH, EFT, and an overnight address.

**SAMPLE FIXED NEPOOL BILL**



15 ENGIE Bill Account Number

16 SERVICE ADDRESS: Service Address  
ABC COMPANY  
123 ANY STREET  
ANY CITY, ST, ZIP  
Utility Account Number 012345678912  
17 BILL ACCOUNT NUMBER: 0000123456 Utility Account Number  
STATEMENT ID: 1234567

BILLING PERIOD Service Period  
Apr 23, 2022 to May 24, 2022 18

Pay This Amount  
AMOUNT DUE \$10,713.93  
DUE DATE Jun 21, 2022

Questions about Your Bill? Phone 866-MYEngie 866-693-6443 Online Billing accounts.engieresources.com Email Us care@engieresources.com 19 Contact Methods

**Charges for Billing Period for Apr 23, 2022 to May 24, 2022**

Fixed Price Energy Charge 159300kWh @ \$0.06375	21 Subtotal Energy Charges ▶	\$10,155.38
<b>Subtotal Supplier Charges</b>		<b>\$10,155.38</b>
Sales Tax - State	Subtotal Tax Charges ▶	\$558.55
<b>Subtotal Taxes and Fees</b>		<b>\$558.55</b>
<b>Current Energy Charges</b>	Current Energy Charges ▶	<b>\$10,713.93</b>
<b>Total Charges for this Billing Period</b>	Total Current Charges ▶	<b>\$10,713.93</b>

For power outages and other electrical emergencies, call your electric distribution company:  
Central Maine Power  
1-800-696-1000  
Utility Account Number  
012345678912

20 This area gives you information about how to contact your utility in case of a power outage.

GENERAL INFORMATION

Thank you for being an ENGIE Resources customer, we value your business. The average price you paid for electric service this month: 6.375¢ per kWh.

Your contract rate is valid through the meter date on or following 12/2022. If by that time you have not signed a new contract for service, then you will begin paying a post-term rate for month-to-month service. For more details on renewal options or post-term service, please refer to your contract terms and conditions.

22 Contract End Date

ENGIE Resources reports status of accounts and payment history to credit bureaus.

## BILL ACCOUNT NUMBER

0000123456

### Summary of Usage by Meter

Reading Dates Previous/Current	Meter Number	Meter Constant	Meter Reading		Usage Type	Usage
			Previous	Current		
Apr 23 / May 24	G012345678	0			kWh	159,300
Apr 23 / May 24	G012345678	0			kW	340.5

#### UNDERSTANDING YOUR METER INFORMATION

**Meter Constant** - A fixed value which is used when converting meter readings to actual energy use.

**Power Factor** - A measurement used by some electrical distribution companies to determine the ratio of real power flowing to the load of apparent power.

**OffPk (Off-Peak)** - Those periods of time at which energy is generally being delivered far below the utility's maximum demand.

**OnPk (On-Peak)** - Those periods of time at which energy is generally being delivered near or at the utility's maximum demand.

**kW (kilowatt)** - A unit of power equal to 1000 watts.

**kWh (Kilowatt-hour)** - The standard unit for measuring electricity energy consumption, equal to 1,000 watt-hours.

**kVa (Kilovolt-ampere)** - The amount of apparent power in an electrical circuit, equal to the product of voltage and current.

**kVAR (Kilo-Volt-Amperes Reactive)** - The product of the voltage and the amperage required to excite inductive circuits.

**kVARH (Kilo-Volt Amp Reactive Hours)** - A measure of energy supplied but not converted into work.

**kV (kilovolt)** - A unit of electromotive force, equal to 1,000 volts.

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This page provides you with information specific to your meter(s).

It also provides some basic information regarding how to understand your meter information.