



SERVICE ADDRESS: **2** Service Address
ABC COMPANY
1234 ANYSTREET
ANY CITY, ST ZIP

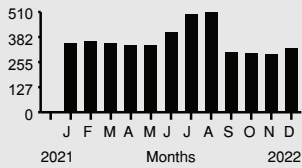
BILLING PERIOD **4** Service Period
Nov 15, 2022 to Dec 15, 2022

1 ENGIE Bill Account Number
Utility Account Number **3** Utility Account Number
1234567890
BILL ACCOUNT NUMBER: 0000123456
STATEMENT ID: 1234567

Pay This Amount
AMOUNT DUE
\$1,085.22
DUE DATE
Jan 11, 2023

Questions about Your Bill? Phone 866-MYEngie 866-693-6443 Online Billing accounts.engieresources.com Email Us care@engieresources.com **5** Contact Methods

kWh - Average Per Day



Types of Meter Readings:
Actual Estimated

You used 9,900 kWh in 30 days, or an average of 330 kWh a day.

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This graph shows your electric use over the last 13 months as an average daily use i.e. average kWh per day.

ACCOUNT BALANCE AS OF DEC 22, 2022

Previous Balance	\$827.99
Payments Received - THANK YOU	-\$827.99
Current Charges	\$1,085.22
Total Amount Due	\$1,085.22

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Previous Balance ▶ \$827.99
Payments Received ▶ -\$827.99
Current Charges ▶ \$1,085.22
Total Amount Due ▶ \$1,085.22
Total Current Energy Charges ▶ \$1,023.79
Total Current Taxes ▶ \$61.43
Total Current Charges ▶ \$1,085.22

Summary of Current Charges

Total ENGIE Resources Energy Charges	\$1,023.79
Total Taxes	\$61.43
Total Current Charges	\$1,085.22

IMPORTANT MESSAGES

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Important messages can be viewed here.

To pay electronically and other important information, see back →

Return this part to address below with a check payable to ENGIE Resources



PO Box 17867
San Antonio TX 78217

10 ENGIE Correspondence Address

Your Bill Account Number Due Date Pay This Amount

0000123456

Jan 11, 2023

\$1,085.22

9 ENGIE Bill Account Number

Amount Enclosed

□ □ □, □ □ □ □ □ □ □ □

ABC COMPANY
1234 ANYSTREET
ANY CITY ST ZIP
11 Mailing Address

ENGIE Resources LLC **12** Remit to Address
PO Box 841680
Dallas TX 75284-1680

BILL ACCOUNT NUMBER
00001234567

Understanding Your Bill

Your Bill Account Number - A unique number assigned to your account. Customers with multiple locations may have multiple account numbers.

Due Date - The date your payment is due to arrive at ENGIE Resources in order to avoid late charges.

Energy Charge - Charges for electricity used during this period.

Utility Charges - Charges for services rendered by your local Transmission and Distribution Service Provider. These charges are set by the service provider.

Taxes - Taxes imposed on energy and utility charges and remitted to taxing entities.

Late Payment Charges - Typically 1.5% monthly charge on funds received after the due date.

KW (Kilowatt) - (1) A measure of demand for power during a preset time -- minutes, hours, days, months; (2) 1,000 watts --- Ten 100-watt light bulbs use one KW of electric power.

kWh (Kilowatt-hour) - The basic unit of electric energy for which most customers are charged in cents per kilowatt-hour.

Next Meter Read Date - Your next meter read date is approximately 30 days from the last day of the billing period.

Prevent Disconnect - Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. Neglecting to pay all charges may result in disconnection.

Right to Dispute Bill - If you believe your bill is inaccurate or you wish to dispute all or part of any bill, please contact ENGIE Resources at 1-866-693-6443 (1-866-MYEngie). If you are not satisfied with the decision or do not receive a decision within 10 days, you have the right to appeal to the Maryland Public Service Commission, William Donald Schaefer Tower, 6 St. Paul St., 16th Floor, Baltimore, MD 21202, 1-800-492-0474.

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This page has additional information regarding your bill. It gives you information about electricity, due dates, and late payment fees. It also tells you what you need to do if you need to dispute your bill.

Corporate Headquarters: ENGIE Resources, 1360 Post Oak Blvd, Suite 400, Houston TX 77056,
Internet: www.ENGIEResources.com.

* **Make electronic payments to:** Bank of America Merrill Lynch, Dallas, ACH Routing: 111000012, Wire ABA: 026009593, Account Number: 4451335207.

* **Mail payments to:** ENGIE Resources LLC, P.O. Box 841680 Dallas, TX 75284-1680.

* **Mail overnight payments to:** Bank of America Lockbox Services, Lockbox 841680, 1950 N Stemmons Freeway, Suite 5010 Dallas, TX 75207.

* **Mail notes and letters in a separate envelope to:** ENGIE Resources, 1360 Post Oak Blvd, Suite 400, Houston TX 77056.

* Fed. I.D. 37-1796578.

* License No. 605.

14 This section gives you various payment options if you don't have the time to get a check in the mail. We offer ACH, EFT, and an overnight address.

SAMPLE INDEX PJM BILL



ENGIE Bill Account Number

SERVICE ADDRESS: 16 Service Address
ABC COMPANY
1234 ANYSTREET
ANY CITY, ST ZIP
Utility Account Number 17 Utility Account Number
1234567890
BILL ACCOUNT NUMBER: 0000123456
STATEMENT ID: 1234567

BILLING PERIOD 18 Service Period
Nov 15, 2022 to Dec 15, 2022

Pay This Amount
AMOUNT DUE \$1,085.22
DUE DATE Jan 11, 2023

Questions about Your Bill? Phone 866-MYEngie 866-693-6443 Online Billing accounts.engieresources.com Email Us care@engieresources.com 19 Contact Methods

For power outages and other electrical emergencies, call your electric distribution company: Baltimore Gas & Elec 1-877-778-2222 Utility Account Number 1234567890

Charges for Billing Period for Nov 15, 2022 to Dec 15, 2022

Table with 3 columns: Description, Amount, and Total. Rows include Index Energy Charge, Retail Adder Charge, Subtotal Supplier Charges, Ancillary Services Charge, Unforced Capacity Charge, Subtotal Settlement Charges, Sales Tax - State, Subtotal Taxes and Fees, Current Energy Charges, and Total Charges for this Billing Period.

20 This area gives you information about how to contact your utility in case of a power outage.

GENERAL INFORMATION

Contract End Date 22

Thank you for being an ENGIE Resources customer, we value your business. The average price you paid for electric service this month: 10.341¢ per kWh. Please be aware that your contract with ENGIE Resources has expired. You are currently paying a post-term monthly variable rate for month-to-month service. For more details, please refer to your contract terms and conditions. ENGIE Resources reports status of accounts and payment history to credit bureaus.

BILL ACCOUNT NUMBER

0000123456

Summary of Usage by Meter

Reading Dates Previous/Current	Meter Number	Meter Constant	Meter Reading		Usage Type	Usage
			Previous	Current		
Nov 15 / Dec 15	D12345678	100	12285	12384	kWh	9,900

UNDERSTANDING YOUR METER INFORMATION

Meter Constant - A fixed value which is used when converting meter readings to actual energy use.

Power Factor - A measurement used by some electrical distribution companies to determine the ratio of real power flowing to the load of apparent power.

OffPk (Off-Peak) - Those periods of time at which energy is generally being delivered far below the utility's maximum demand.

OnPk (On-Peak) - Those periods of time at which energy is generally being delivered near or at the utility's maximum demand.

kW (kilowatt) - A unit of power equal to 1000 watts.

kWh (Kilowatt-hour) - The standard unit for measuring electricity energy consumption, equal to 1,000 watt-hours.

kVa (Kilovolt-ampere) - The amount of apparent power in an electrical circuit, equal to the product of voltage and current.

kVAR (Kilo-Volt-Amperes Reactive) - The product of the voltage and the amperage required to excite inductive circuits.

kVARH (Kilo-Volt Amp Reactive Hours) - A measure of energy supplied but not converted into work.

kV (kilovolt) - A unit of electromotive force, equal to 1,000 volts.

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This page provides you with information specific to your meter(s).

It also provides some basic information regarding how to understand your meter information.