



**SERVICE ADDRESS:**

ABC COMPANY  
1234 ANY STREET  
ANY TOWN, ST ZIP

**2** Service Address

**ESI ID Number:**  
12345678912345

**3** Utility account number

**BILL ACCOUNT NUMBER:** 0000123456  
**STATEMENT ID:** 0000000

**1** ENGIE Bill Account Number

**BILLING PERIOD**

Aug 12, 2020 to Sep 11, 2020

**4** Service Period

Pay This Amount

**AMOUNT DUE**

\$83.40

**DUE DATE**

Oct 7, 2020

Questions about Your Bill?

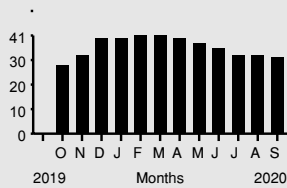
Phone  
866-MYEngie  
866-693-6443

Online Billing  
accounts.engieresources.com

Email Us  
care@engieresources.com

**5** Contact Methods

**kWh - Average Per Day**



**Types of Meter Readings:**

Actual  Estimated

You used 982 kWh in 30 days, or an average of 32 kWh a day.

**ACCOUNT BALANCE AS OF SEP 17, 2020**

Previous Balance  
Payments Received - THANK YOU  
Current Charges

**Total Amount Due**

<b>6</b> Previous Balance	\$101.99
Payments	-\$101.99
Current Charges	\$83.40
<b>Amount to Pay</b>	<b>\$83.40</b>

**Summary of Current Charges**

Total ENGIE Resources Energy Charges  
Total Oncor Energy Charges  
Total Taxes

**Total Current Charges**

Total Energy Charges	\$40.42
Total T&D Charges	\$41.21
Total Taxes	\$1.77
<b>Total Amount to Pay</b>	<b>\$83.40</b>

**IMPORTANT MESSAGES**

**PDF COPY ONLY - No Paper Bill was Created**

**8** Important messages can be viewed here.

**7** This graph shows your electric use over the last 13 months as an average daily use i.e. average kWh per day.

# ERCOT SAMPLE BILL

To pay electronically and other important information, see back →

Return this part to address below with a check payable to ENGIE Resources



PO Box 17867  
San Antonio TX 78217

**10** ENGIE Correspondance Address

**Your Bill Account Number**

0000123456

**9** ENGIE Bill Account Number

**Due Date**

Oct 7, 2020

**Pay This Amount**

\$83.40

Amount Enclosed

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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ABC COMPANY  
1234 ANY STREET  
ANY TOWN, ST ZIP

**11** Mailing Address



ENGIE Resources LLC  
PO Box 841680  
Dallas TX 75284-1680

**12** Remit to Address

## BILL ACCOUNT NUMBER

0000123456

# Understanding Your Bill

**Your Bill Account Number** - A unique number assigned to your account. Customers with multiple locations may have multiple account numbers.

**Due Date** - The date your payment is due to arrive at ENGIE Resources in order to avoid late charges.

**Energy Charge** - A charge based on the electric energy (kWh) consumed.

**Utility Charges** - Charges for services rendered by your local Transmission and Distribution Service Provider. These charges are set by the service provider.

**Taxes** - Taxes imposed on energy and utility charges and remitted to taxing entities.

**Gross Receipts Tax Reimbursement** - A fee assessed to recover the miscellaneous gross receipts tax imposed on retail electric providers operating in an incorporated city or town having a population more than 1,000.

**PUC Assessment Reimbursement** - A fee assessed to recover the statutory fee for administering the Public Utility Regulatory Act.

**Sales Tax** - Sales tax collected by authorized taxing authorities, such as the state, cities, and special purpose districts.

**Late Payment Penalty** - A charge assessed for late payment in accordance with Public Utility Commission rules.

**kW (Kilowatt)** - The standard unit for measuring electricity demand, equal to 1,000 watts.

**kWh (Kilowatt-hour)** - The standard unit for measuring electricity energy consumption, equal to 1,000 watt-hours.

**Prevent Disconnect** - Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. Neglecting to pay all charges may result in disconnection.

**Right to Dispute Bill** - If you believe your bill is inaccurate or you wish to dispute all or part of any bill, please contact ENGIE Resources at 1-866-693-6443 (1-866-MYEngie). If you are not satisfied with the decision or do not receive a decision within 10 days, you have the right to appeal to the Public Utility Commission of Texas, P.O. Box 13326, Austin, TX 78711-3326. Telephone 1-888-782-8477. Hearing and speech impaired individuals with text telephone (TTY) may contact the commission at 1-512-936-7136.

# ERCOT SAMPLE BILL

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This page has additional information regarding your bill. It gives you information about electricity, due dates, and late payment fees. It also tells you what you need to do if you need to dispute your bill.

**Corporate Headquarters:** ENGIE Resources, 1360 Post Oak Blvd, Suite 400, Houston TX 77056,

**Internet:** [www.ENGIEResources.com](http://www.ENGIEResources.com).

\* **Make electronic payments to:** Bank of America Merrill Lynch, Dallas, ACH Routing: 111000012, Wire ABA: 026009593, Account Number: 4451335207.

\* **Mail payments to:** ENGIE Resources LLC, P.O. Box 841680 Dallas, TX 75284-1680.

\* **Mail overnight payments to:** Bank of America Lockbox Services, Lockbox 841680, 1950 N Stemmons Freeway, Suite 5010 Dallas, TX 75207.

\* **Mail notes and letters in a separate envelope to:** ENGIE Resources, 1360 Post Oak Blvd, Suite 400, Houston TX 77056.

\* Fed. I.D. 76-0685946.

\* PUCT License # 10053.

14 This section gives you various payment options if you don't have the time to get a check in the mail. We offer ACH, EFT, and an overnight address.



**SERVICE ADDRESS:**

ABC COMPANY  
1234 ANY STREET  
ANY TOWN, ST ZIP

**16** Service Address

**BILLING PERIOD**

Aug 12, 2020 to Sep 11, 2020

**18** Service Period

**15**

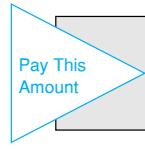
**ENGIE Bill Account Number**

**ESI ID Number:**  
12345678912345

**17** Utility Account number

**BILL ACCOUNT NUMBER:** 0000123456

**STATEMENT ID:** 0000000



**AMOUNT DUE**  
\$83.40  
**DUE DATE**  
Oct 7, 2020

<p>Questions about Your Bill? <b>Phone</b> 866-MYEngie 866-693-6443</p>	<p><b>Online Billing</b> accounts.engieresources.com</p>	<p><b>Email Us</b> care@engieresources.com</p>	<p><b>19</b> Contact Methods</p>
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**For power outages and other electrical emergencies, call your electric distribution company:**  
Oncor  
1-888-313-4747  
**ESI ID Number** 12345678912345

**20**  
This area gives you information about how to contact your utility in case of a power outage.

**Charges for Billing Period for Aug 12, 2020 to Sep 11, 2020**

Fixed Price Energy Charge 982kWh @ \$0.04116	\$40.42
<b>Subtotal Supplier Charges</b>	<b>\$40.42</b>
Customer Charge	\$2.05
Distribution Cost Recovery Factor 982 kWh @ \$0.001374	\$1.35
Distribution System Charge 982 kWh @ \$0.021482	\$21.10
Electricity Relief Program 982 kWh @ \$0.00033	\$0.32
Energy Efficiency Cost Recovery 982 kWh @ \$0.000282	\$0.28
Metering Charge	\$6.07
Nuclear Decommissioning Charge 982 kWh @ \$0.000127	\$0.12
Transmission Cost Recovery Factor 982 kWh @ \$0.010101	\$9.92
<b>Subtotal TDSP Charges</b>	<b>\$41.21</b>
Gross Receipts Tax - Delivery	\$0.82
Gross Receipts Tax - Supply	\$0.81
Puca Reimbursement - Delivery	\$0.07
Puca Reimbursement - Supply	\$0.07
<b>Subtotal Taxes and Fees</b>	<b>\$1.77</b>
<b>Current Energy Charges</b>	<b>\$83.40</b>
<b>Total Charges for this Billing Period</b>	<b>\$83.40</b>

**21** Total Energy Charge ▶ \$40.42

Total T&D Charges ▶ \$41.21

Total Tax Charges ▶ \$1.77

Total Amount to Pay ▶ \$83.40

# ERCOT SAMPLE BILL

**GENERAL INFORMATION**

Thank you for being an ENGIE Resources customer, we value your business. The average price you paid for electric service this month: 4.116¢ per kWh.

**Please be aware that your service with ENGIE Resources at the contract price in this agreement will expire on the regularly scheduled utility meter read date that follows the last day of October 2020.**

If by that time you have not signed a new contract for service with ENGIE Resources, signed a contract with another electricity provider, or provided a written request to ENGIE Resources to transfer your accounts to the default service provider, then you will begin paying a post-term rate for month-to-month service. The contract price for post-term service will be an amount equal to the applicable real time index price as posted by the independent system operator for the relevant delivery point, plus a per kWh Post-Term Charge as defined in your Agreement, plus any applicable non-utility charges, Taxes, and Utility Related Charges.

**Meter data on back.**

ENGIE Resources reports status of accounts and payment history to credit bureaus.

**Contract End Date** **22**

**BILL ACCOUNT NUMBER**

0000123456

**Summary of Usage by Meter**

Reading Dates Previous/Current	Meter Number	Meter Constant	Meter Reading		Usage Type	Usage
			Previous	Current		
Aug 12 / Sep 11	0123456789AB	1	0	0	kWh	982

**UNDERSTANDING YOUR METER INFORMATION**

**Meter Constant** - A fixed value which is used when converting meter readings to actual energy use.

**Power Factor** - A measurement used by some electrical distribution companies to determine the ratio of real power flowing to the load of apparent power.

**OffPk (Off-Peak)** - Those periods of time at which energy is generally being delivered far below the utility's maximum demand.

**OnPk (On-Peak)** - Those periods of time at which energy is generally being delivered near or at the utility's maximum demand.

**kW (kilowatt)** - A unit of power equal to 1000 watts.

**kWh (Kilowatt-hour)** - The standard unit for measuring electricity energy consumption, equal to 1,000 watt-hours.

**kVa (Kilovolt-ampere)** - The amount of apparent power in an electrical circuit, equal to the product of voltage and current.

**kVAR (Kilo-Volt-Amperes Reactive)** - The product of the voltage and the amperage required to excite inductive circuits.

**kVARH (Kilo-Volt Amp Reactive Hours)** - A measure of energy supplied but not converted into work.

**kV (kilovolt)** - A unit of electromotive force, equal to 1,000 volts.

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This page provides you with information specific to your meter(s).

It also provides some basic information regarding how to understand your meter information.

# ERCOT SAMPLE BILL