



1 **ENGIE Bill Account Number**

SERVICE ADDRESS:

Company ABC
1234 ANY STREET
ANY TOWN, ST ZIP

2 **Service Address**

ESI ID Number:
12345678912345

3 **Utility account number**

BILL ACCOUNT NUMBER: 0000123456
STATEMENT ID: 0000000

BILLING PERIOD
Aug 5, 2021 to Sep 3, 2021

4 **Service Period**

Pay This Amount

AMOUNT DUE
\$305.05
DUE DATE
Oct 6, 2021

Questions about Your Bill?

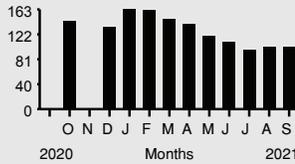
Phone
866-MYEngie
866-693-6443

Online Billing
accounts.engieresources.com

Email Us
care@engieresources.com

5 **Contact Methods**

kWh - Average Per Day



Types of Meter Readings:

Actual Estimated

You used 2,981 kWh in 30 days, or an average of 102 kWh a day.

7 This graph shows your electric use over the last 13 months as an average daily use i.e. average kWh per day.

ACCOUNT BALANCE AS OF SEP 16, 2021

Previous Balance
Payments Received - THANK YOU
Current Charges

Total Amount Due

6 Previous Balance	\$323.58
Payments	-\$323.58
Current Charges	\$305.05
Amount to Pay	\$305.05

Summary of Current Charges

Total ENGIE Resources Energy Charges
Total AEP Texas Energy Charges
Total Taxes

Total Current Charges

Total Energy Charges	\$170.36
Total T&D Charges	\$104.67
Total Taxes	\$30.02
Total Amount to Pay	\$305.05

IMPORTANT MESSAGES

8 Important messages can be viewed here.

SAMPLE EASY FLEX BILL

To pay electronically and other important information, see back →

Return this part to address below with a check payable to ENGIE Resources



PO Box 17867
San Antonio TX 78217

10 **ENGIE Correspondance Address**

Company ABC
1234 ANY STREET
ANY TOWN, ST ZIP

11 **Mailing Address**

Your Bill Account Number

0000123456

9 **ENGIE Bill Account Number**

Due Date

Oct 6, 2021

Pay This Amount

\$305.05

Amount Enclosed

<input type="text"/>							
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ENGIE Resources LLC
PO Box 841680
Dallas TX 75284-1680

12 **Remit to Address**

BILL ACCOUNT NUMBER

0000123456

Understanding Your Bill

Your Bill Account Number - A unique number assigned to your account. Customers with multiple locations may have multiple account numbers.

Due Date - The date your payment is due to arrive at ENGIE Resources in order to avoid late charges.

Energy Charge - A charge based on the electric energy (kWh) consumed.

Utility Charges - Charges for services rendered by your local Transmission and Distribution Service Provider. These charges are set by the service provider.

Taxes - Taxes imposed on energy and utility charges and remitted to taxing entities.

Gross Receipts Tax Reimbursement - A fee assessed to recover the miscellaneous gross receipts tax imposed on retail electric providers operating in an incorporated city or town having a population more than 1,000.

PUC Assessment Reimbursement - A fee assessed to recover the statutory fee for administering the Public Utility Regulatory Act.

Sales Tax - Sales tax collected by authorized taxing authorities, such as the state, cities, and special purpose districts.

Late Payment Penalty - A charge assessed for late payment in accordance with Public Utility Commission rules.

kW (Kilowatt) - The standard unit for measuring electricity demand, equal to 1,000 watts.

kWh (Kilowatt-hour) - The standard unit for measuring electricity energy consumption, equal to 1,000 watt-hours.

Prevent Disconnect - Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. Neglecting to pay all charges may result in disconnection.

Right to Dispute Bill - If you believe your bill is inaccurate or you wish to dispute all or part of any bill, please contact ENGIE Resources at 1-866-693-6443 (1-866-MYEngie). If you are not satisfied with the decision or do not receive a decision within 10 days, you have the right to appeal to the Public Utility Commission of Texas, P.O. Box 13326, Austin, TX 78711-3326. Telephone 1-888-782-8477. Hearing and speech impaired individuals with text telephone (TTY) may contact the commission at 1-512-936-7136.

SAMPLE EASY FLEX BILL

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This page has additional information regarding your bill. It gives you information about electricity, due dates, and late payment fees. It also tells you what you need to do if you need to dispute your bill.

Corporate Headquarters: ENGIE Resources, 1360 Post Oak Blvd, Suite 400, Houston TX 77056,

Internet: www.ENGIEResources.com.

* **Make electronic payments to:** Bank of America Merrill Lynch, Dallas, ACH Routing: 111000012, Wire ABA: 026009593, Account Number: 4451335207.

* **Mail payments to:** ENGIE Resources LLC, P.O. Box 841680 Dallas, TX 75284-1680.

* **Mail overnight payments to:** Bank of America Lockbox Services, Lockbox 841680, 1950 N Stemmons Freeway, Suite 5010 Dallas, TX 75207.

* **Mail notes and letters in a separate envelope to:** ENGIE Resources, 1360 Post Oak Blvd, Suite 400, Houston TX 77056.

* Fed. I.D. 37-1796578.

* PUCT License # 10053.

14 This section gives you various payment options if you don't have the time to get a check in the mail. We offer ACH, EFT, and an overnight address.



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ENGIE Bill
Account
Number

SERVICE ADDRESS:
Company ABC
1234 ANY STREET
ANY TOWN, ST ZIP
16 Service Address
ESI ID Number:
12345678912345
17 Utility Account number
BILL ACCOUNT NUMBER: 0000123456
STATEMENT ID: 0000000

BILLING PERIOD
Aug 5, 2021 to Sep 3, 2021
18 Service
Period

Pay This
Amount

AMOUNT DUE
\$305.05
DUE DATE
Oct 6, 2021

Questions about Your Bill?	Phone 866-MYEngie 866-693-6443	Online Billing accounts.engieresources.com	Email Us care@engieresources.com	19 Contact Methods
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For power outages and other electrical emergencies, call your electric distribution company:
AEP Texas
1-866-223-8508
ESI ID Number
12345678912345

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This area gives you information about how to contact your utility in case of a power outage.

Charges for Billing Period for Aug 5, 2021 to Sep 3, 2021

Index Energy Charge 631.59kWh @ \$0.03571	\$22.56
Price Lock Energy Charge 2526.37kWh @ \$0.05557	\$140.39
Retail Adder Charge 2981kWh @ \$0.001	\$2.98
Subtotal Supplier Charges	\$165.93
Ancillary Services Charge	\$10.26
Congestion Revenue Rights	-\$9.34
Congestion Settlement Charge 2526.37kWh @ \$0.00139	\$3.51
Subtotal Settlement Charges	\$4.43
Distribution Charge 10.1 KW @ \$4.869	\$49.18
Firm Point To Point Transmission Service 10.1 KW @ \$3.78226	\$38.20
Basic Customer Charge	\$2.02
Transition Charge Tc2 10.1 KW @ \$-2.134918	-\$21.56
Delivery Point Charge	\$12.67
Distribution Cost Recovery Factor 10.1 KW @ \$0.860728	\$8.69
Transition Charge Tc3 10.1 KW @ \$0.865683	\$8.74
Sr1 System Restoration Charge 10.1 KW @ \$0.304971	\$3.08
Sr1 Adfit Credit 10.1 KW @ \$-0.022188	-\$0.22
Electricity Relief Program 2981 kWh @ \$0.00033	\$0.98
Energy Efficiency Cost Recovery 2981 kWh @ \$0.000792	\$2.36
Regulatory Asset Recovery (rar) 10.1 KW @ \$0.052535	\$0.53
Subtotal TDSP Charges	\$104.67
Gross Receipts Tax - Delivery	\$2.26
Gross Receipts Tax - Supply	\$3.39
Puca Reimbursement - Delivery	\$0.17
Puca Reimbursement - Supply	\$0.29
Sales Tax - City - Delivery	\$2.32
Sales Tax - City - Supply	\$3.48
Sales Tax - State - Delivery	\$7.24
Sales Tax - State - Supply	\$10.87
Subtotal Taxes and Fees	\$30.02
Current Energy Charges	\$305.05
Total Charges for this Billing Period	\$305.05

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Energy Charge ▶

Variable Supply Charge ▶

Total T&D Charges ▶

Total Tax Charges ▶

Total Amount to Pay ▶

SAMPLE EASY FLEX BILL

BILL ACCOUNT NUMBER
0000123456

GENERAL INFORMATION

Thank you for being an ENGIE Resources customer, we value your business.
The average price you paid for electric service this month: 9.226¢ per kWh.

Your contract rate is valid through the meter date on or following 12/2021. If by that time you have not signed a new contract for service, then you will begin paying a post-term rate for month-to-month service. For more details on renewal options or post-term service, please refer to your contract terms and conditions.

22 Contract End Date

ENGIE Resources reports status of accounts and payment history to credit bureaus.

Summary of Usage by Meter

Reading Dates Previous/Current	Meter Number	Meter Constant	Meter Reading		Usage Type	Usage
			Previous	Current		
Aug 05 / Sep 03	000000000	1		10.1472	kW	10.1
Aug 05 / Sep 03	000000001	1	532605	535586	kWh	2,981

UNDERSTANDING YOUR METER INFORMATION

- Meter Constant** - A fixed value which is used when converting meter readings to actual energy use.
- Power Factor** - A measurement used by some electrical distribution companies to determine the ratio of real power flowing to the load of apparent power.
- OffPk (Off-Peak)** - Those periods of time at which energy is generally being delivered far below the utility's maximum demand.
- OnPk (On-Peak)** - Those periods of time at which energy is generally being delivered near or at the utility's maximum demand.
- kW (kilowatt)** - A unit of power equal to 1000 watts.
- kWh (Kilowatt-hour)** - The standard unit for measuring electricity energy consumption, equal to 1,000 watt-hours.
- kVa (Kilovolt-ampere)** - The amount of apparent power in an electrical circuit, equal to the product of voltage and current.
- kVAR (Kilo-Volt-Amperes Reactive)** - The product of the voltage and the amperage required to excite inductive circuits.
- kVARH (Kilo-Volt Amp Reactive Hours)** - A measure of energy supplied but not converted into work.
- kV (kilovolt)** - A unit of electromotive force, equal to 1,000 volts.

**SAMPLE EASY
FLEX BILL**

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This page provides you with information specific to your meter(s).

It also provides some basic information regarding how to understand your meter information.

