

Introducing VRewards



**SAVE POWER
SAVE MONEY
EARN MONEY**



Take an active role in your energy usage and get rewarded for saving during critical hours.

ENGIE IS OFFERING YOU A NEW WAY TO CONSERVE ENERGY—AND A BONUS FOR DOING IT.

It's called VRewards, and it is designed to help you reduce electricity usage during periods of peak demand. This is how it works:

As part of the ENGIE customer base, you are automatically eligible as long as you have fixed pricing, an interval or smart meter, and invoiced by ENGIE. There is no equipment, no technology, no downloads, no wires, no contract, and no regulatory programs.

As a VRewards customer, you agree to cut back energy consumption during high-demand periods. Participation is voluntary, and we will not interrupt your business processes. We will give you advance notice in the morning of when the peak event is about to occur and let you know how long it will last. Then you do what you can to curtail electricity use.

You can turn off non-critical systems, change thermostats, adjust lights—whatever you decide. And for helping to save energy, we will provide you with a simple payment, your VReward:

A CREDIT ON YOUR BILL FOR EVERY HOUR YOU PARTICIPATE.

It's an easy, no-cost program that lets you earn money and save money by conserving energy. And considering you'll be using less electricity—at a time when it is often the most expensive—the benefits can add up.

Be part of a growing conservation movement, and take advantage of our advanced weather and price forecasting tools. You will see immediate benefits, and there is no risk. You will be given opportunities to get your VRewards from ENGIE during peak periods.

To enroll, go to engieprograms.com/#vrewards

VRewards Frequently Asked Questions



What is VRewards?

VRewards is a voluntary, incentive-based program in which you earn money for using less power during periods of high demand, when energy is most expensive. It's an easy, no-cost, no-risk way for you to take an active role in your energy usage and get rewarded for conserving energy.



Who is eligible?

VRewards is automatically open to ENGIE customers that have a fixed-price contract, an interval or smart meter, and are invoiced by ENGIE.

How does VRewards work?

As a VRewards customer, you agree to voluntarily cut back energy consumption during high-demand periods. We will give you advance notice in the morning of when the peak event is about to occur and let you know how long we expect it to last.

On VRewards days, ENGIE will send you an email and if you can curtail electricity that day, you respond to our email. We will then check your meter data to see how successful you were in reducing your normal load. There are never any penalties.

When will I see the credit?

We send you a summary of your VReward earnings, and your bill should be credited within 60 days.

Are there any restrictions or requirements about how I save energy?

No. You can turn off non-critical systems, change thermostats, adjust lights—whatever you decide works best for your business.

How much does it cost to participate?

Nothing. VRewards is absolutely free. In fact, you actually earn money by conserving energy.

My company is already in a Demand Response Program. Is it possible to be involved in that program as well as VRewards?

Yes, enrolling in VRewards does not preclude or disqualify your company from actively participating in other ISO or utility demand response programs.

Do I need any special software, equipment, or other technology?

None. There is no equipment, no technology, no downloads, no wires, and no regulatory programs.

How much can I earn by participating?

In addition to the savings you'll enjoy from reduced consumption, VRewards gives you up to a \$500 credit on your bill for every megawatt hour of energy you save.

Do I have to sign a contract?

No. VRewards is completely voluntary and requires no new contracts and/or no changes to your existing contracts.

Why should I sign up?

Two major reasons. First, you can enjoy significant savings on your monthly bill by reducing consumption—and earn money in the process by curtailing usage. And second, you'll be joining a growing movement to conserve energy, which can ease stress on the grid and play a role in reducing potential outages.