



**Service Address:** → **Service Address**  
 COMPANY ABC  
 123 STREET  
 CITY, ST 02720

## ACCOUNT SUMMARY

**Payment Due Date & Amount** →

### Previous Charges

Previous Balance \$181,428.94  
 Payment(s) Received 8/15/2025 -\$181,428.94

*Recent payments may not yet be reflected. Please log into your account at [accounts.engieresources.com](https://accounts.engieresources.com) for the most up to date status.*

### Current Charges

Current Charges (Details on next page) \$142,307.43

**Total Amount Due by 10/2/2025 \$142,307.43**

*An overdue payment for this invoice will accrue at a simple interest rate of 1.5% per month if payment is not received by 10/2/2025.*

**Late Payment Penalty:** A charge assessed for late payment in accordance with Public Utility Commission rules.

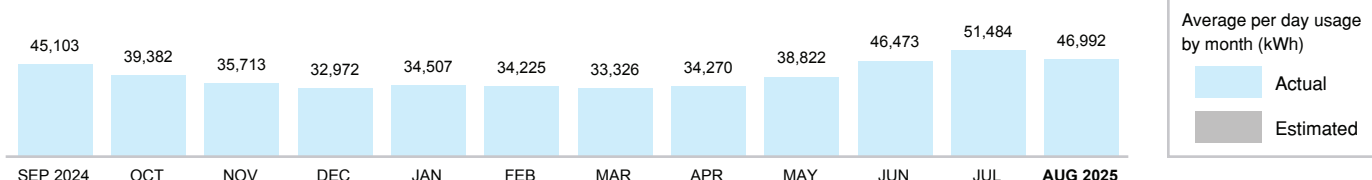
## ACCOUNT INFORMATION

**Statement Issued Date** 9/2/2025  
**Billing Period** 7/29/2025 to 8/27/2025 → **Service Period**  
**Statement Number** 10183132  
**Utility Account Number (UAN)** 1234567890 → **Utility account number**  
**Bill Account Number (BAN)** 0000123456 → **ENGIE Bill Account Number**  
**Contract Expiration** 11-30-2026 → **Contract Expiration**

## USAGE HISTORY

→ **This graph shows your electric use over the last 12 months as an average daily use i.e. average kWh per day.**

You used 1,362,785 kWh in 29 days, or an average of 46,992 kWh a day. The average price you paid for electric service is 10.442¢ per kWh excluding taxes and non-recurring charges or credits.



## YOUR CARBON FOOTPRINT

Based on your monthly usage of **1,362,785 kWh** your equivalent emissions of Carbon is **metric tons of CO<sub>2</sub>e**.

**That's the equivalent of...**



**miles** driven by an average gas-powered vehicle.

*If you purchased renewables, please inquire about your end of year statement. To find out ways to reduce your carbon emissions, contact us at [greentailer@engie.com](mailto:greentailer@engie.com) or reach out to your sales representative.*

**ENGIE Bill Account Number** →

**DUE DATE**

**BILL ACCOUNT #**

**AMOUNT DUE**

**AMOUNT ENCLOSED**

10/2/2025

0000123456

\$142,307.43

\$ \_\_\_\_\_



**ENGIE Correspondence Address** →

PO Box 17867  
 San Antonio TX 78217

**Pay online easily as a guest** →



Scan to pay

## HOW TO PAY YOUR BILL

### ONLINE

Pay by credit card or bank account on My ENGIE Portal at [accounts.engieresources.com](https://accounts.engieresources.com)

*See more ways to pay under Additional Payment Options.*

### CHECK

Return this tear-off section with a check payable to **ENGIE Resources**.

**Mailing Address** →

COMPANY ABC  
 123 STREET  
 CITY, ST 02720

ENGIE Resources LLC  
 PO Box 841680  
 Dallas TX 75284-1680

→ **Remit to Address**

# SAMPLE INDEX INVOICE

## IMPORTANT MESSAGES

Important messages can be viewed here.

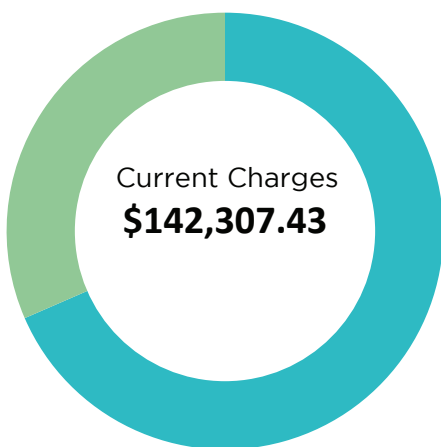
Your contract rate is valid through the meter date on or following 11/2026. If by that time you have not signed a new contract for service, then you will begin paying a post-term rate for month-to-month service. For more details on renewal options or post-term service, please refer to your contract terms and conditions.

## CURRENT READINGS

For an explanation of charges and term definitions, see *Understanding Your Bill* section.

Meter Number	Previous Meter Read Date	Current Meter Read Date	Previous Meter Read	Current Meter Read	Meter Constant	Usage Type	Usage
UNMETERED	7/29/2025	8/27/2025			0	kWh	1,362,785

## CURRENT CHARGES



### Supplier Charges

**\$97,439.70**

Energy 1397944.85kWh @ \$0.05854	\$81,838.33
Off-Peak Block Energy Charge 2125 KW @ \$0.06682	\$224.00
Off-Peak Block Energy Charge 2565 KW @ \$0.06682	\$9,518.28
On-Peak Block Energy Charge 2455 KW @ \$0.06682	-\$2,937.57
On-Peak Block Energy Charge 2965 KW @ \$0.06682	\$1,764.69
Retail Adder Charge 1362785kWh @ \$0.00516	\$7,031.97

### Settlement Charges

**\$44,867.73**

Capacity Charge 3573.1kW @ \$0.08472	\$8,778.68
Clean Energy Standard Charge 1362785kWh @ \$0.00382	\$5,205.84
Clean Peak Energy Standard Charge 1362785kWh @ \$0.00259	\$3,529.61
Renewable Portfolio Standard Charge 1206158.08kWh @ \$0.02005	\$24,183.47
Renewable Portfolio Standard Charge 156626.91kWh @ \$0.02024	\$3,170.13

**Supplier Charges:** Energy charges based off of energy consumed

**Settlement Charges:** Additional charges/credits related to energy usage

Current Charges  
**\$142,307.43**

# SAMPLE INDEX INVOICE

## CONTACT US Contact Methods

### MY ENGIE PORTAL

accounts.engieresources.com

### EMAIL

care@engieresources.com

### PHONE

866-MYENGIE (866-693-6443)  
Mon-Fri // 7am-6pm CST

## Utility Contact Information

### POWER OUTAGE/EMERGENCY

Call your local utility NGRID  
Massachusetts Electric at 1-800-322-3223

# UNDERSTANDING YOUR BILL

For an explanation of additional charges and term definitions, visit: [accounts.engieresources.com/faqs/UnderstandingYourBill](https://accounts.engieresources.com/faqs/UnderstandingYourBill)

## Bill Account Number

A unique number assigned to your account. Customers with multiple locations may have multiple account numbers.

## Due Date

The date your payment is due to arrive at ENGIE Resources in order to avoid late charges.

## Energy Charge

Charges for electricity used during this period.

## Utility Charges

Charges for services rendered by your local Transmission and Distribution Service Provider. These charges are set by the service provider.

## Taxes

Taxes imposed on energy and utility charges and remitted to taxing entities.

## Late Payment Charges

1.5% monthly charge on funds received after the due date.

## Prevent Termination

Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. Neglecting to pay all charges may result in contract termination.

## Right to Dispute Bill

If you believe your bill is inaccurate or you wish to dispute all or part of any bill, please contact ENGIE Resources at 1-866-693-6443 (1-866-MYEngie). If you are not satisfied with the decision or do not receive a decision within 10 days, you have the right to appeal to the Massachusetts Department of Telecommunications and Energy, Consumer Division, One South Station, Boston, MA 02100. Telephone 617-727-3531 or 1-800-392-6066.

## Price Changes

Please note, the amount billed on this invoice may include price changes allowed by law or regulatory actions.

## Meter Constant

A fixed value which is used when converting meter readings to actual energy use.

## Power Factor

A measurement used by some electrical distribution companies to determine the ratio of real power flowing to the load of apparent power.

## OffPk (Off-Peak)

Those periods of time at which energy is generally being delivered far below the utility's maximum demand.

## OnPk (On-Peak)

Those periods of time at which energy is generally being delivered near or at the utility's maximum demand.

## kW (kilowatt)

A unit of power equal to 1000 watts.

## kWh (Kilowatt-hour)

The standard unit for measuring electricity energy consumption. equal to 1,000 watt-hours.

## kVa (Kilovolt-ampere)

The amount of apparent power in an electrical circuit, equal to the product of voltage and current.

## kVAR (Kilo-Volt-Amperes Reactive)

The product of the voltage and the amperage required to excite inductive circuits.

## kVARH (Kilo-Volt Amp Reactive Hours)

A measure of energy supplied but not converted into work.

## kV (kilovolt)

A unit of electromotive force, equal to 1,000 volts.

This page has additional information regarding your bill. It also tells you what you need to do if you need to dispute your bill.

## ADDITIONAL PAYMENT OPTIONS

This section gives you various payment options if you don't have the time to get a check in the mail. We offer online, ACH, EFT, and an overnight address.

**Corporate Headquarters:** ENGIE Resources, 1360 Post Oak Blvd, Suite 400, Houston TX 77056

**Make electronic payments to:** Bank of America Merrill Lynch, Dallas, ACH Routing: 111000012, Wire ABA: 026009593, Account Number: 4451335207

**Mail payments to:** ENGIE Resources LLC, P.O. Box 841680 Dallas, TX 75284-1680

**Mail overnight payments to:** Bank of America Lockbox Services, Lockbox 841680, 1950 N Stemmons Freeway, Suite 5010 Dallas, TX 75207

**Mail notes and letters in a separate envelope to:** ENGIE Resources, 1360 Post Oak Blvd, Suite 400, Houston TX 77056.

\* Fed. I.D. 37-1796578. \* DTE License No. CS-037

# SAMPLE INDEX INVOICE