

Service Address: **COMPANY ABC** 123 STREET CITY, ST 19804

Service\_ Address

# **ACCOUNT SUMMARY**

## **Previous Charges**

Previous Balance Payment(s) Received 9/5/2025 **Date & Amount** \$174.44

**Payment Due** 

Past Due Amount

-\$179.05 -\$4.61

Recent payments may not yet be reflected. Please log into your account at accounts.engieresources.com for the most up to date status.

#### **Current Charges**

Current Charges (Details on next page)

Total Amount Due by 10/13/2025

\$110.68

\$106.07

An overdue payment for this invoice will accrue at a simple interest rate of 1.5% per month if payment is not received by 10/13/2025.

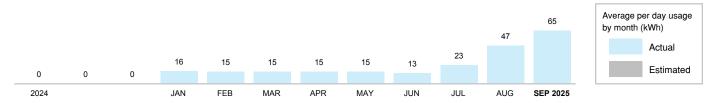
# ACCOUNT INFORMATION

**Statement Issued Date** 9/11/2025 8/7/2025 to 9/5/2025 Service Period **Billing Period** Statement Number 10210783 0000012345678912312345 Utility account number **Utility Account Number (UAN) ENGIE Bill Account Number** 0000123456 **Bill Account Number (BAN) Contract Expiration Contract Expiration** 12-31-2026

Late Payment Penalty: A charge assessed for late payment

USAGE HISTORY This graph shows your electric use over the last 12 months as an average daily use i.e. average kWh per day.

You used 1,975 kWh in 30 days, or an average of 65 kWh a day. The average price you paid for electric service is 5.373¢ per kWh excluding taxes and non-recurring charges or credits.



## YOUR CARBON FOOTPRINT

Based on your monthly usage of 1,975 kWh your equivalent emissions of Carbon is 0.603 metric tons of CO2e.

# That's the equivalent of...





1,492 miles driven by an average gas-powered vehicle.

If you purchased renewables, please inquire about your end of year statement. To find out ways to reduce your carbon emissions, contact us at greentailer@engie.com or reach out to your sales representative.



**Account Number DUE DATE** 

BILL ACCOUNT #

**AMOUNT DUE** 

**AMOUNT ENCLOSED** 

10/13/2025

0000123456

\$106.07

HOW TO PAY YOUR BILL



**ENGIE** Correspondance **Address** 

PO Box 17867 San Antonio TX 78217

Pay online easily as a guest



Scan to pay

**ONLINE** 

Pay by credit card or bank account on My ENGIE Portal at accounts.engieresources.com

Return this tear-off section with a check payable to **ENGIE Resources.** 

See more ways to pay under Additional Payment Options.

**COMPANY ABC** 123 STREET CITY, ST 19804 Mailing **Address** 

**ENGIE Resources LLC** PO Box 841680 Dallas TX 75284-1680

**Remit to Address** 

# IMPORTANT MESSAGES

Important messages can be viewed here.

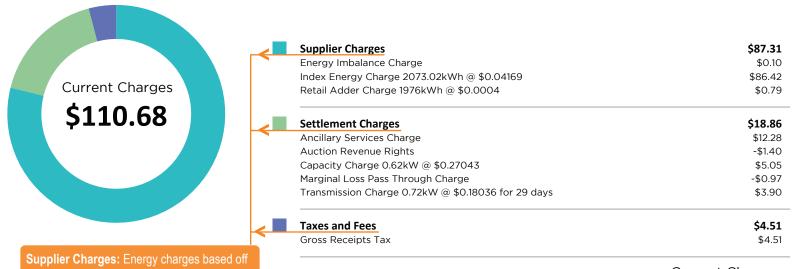
Your contract rate is valid through the meter date on or following 12/2026. If by that time you have not signed a new contract for service, then you will begin paying a post-term rate for month-to-month service. For more details on renewal options or post-term service, please refer to your contract terms and conditions.

# **CURRENT READINGS**

For an explanation of charges and term definitions, see Understanding Your Bill section.

Meter Number	Previous Meter Read Date	Current Meter Read Date	Previous Meter Read	Current Meter Read	Meter Constant	Usage Type	Usage
UNMETERED	8/7/2025	9/5/2025			0	kWh	1,976

# **CURRENT CHARGES**



**Current Charges** 

\$110.68

of energy consumed Settlement Charges: Additional charges/ credits related to energy usage authorized taxing authorities, such as the state,

# SAMPLE EASY FLEX INVOICE

CONTACT US Contact Methods

**MY ENGIE PORTAL** 

**EMAIL** 

care@engieresources.com

## **PHONE**

866-MYENGIE (866-693-6443) Mon-Fri // 7am-6pm CST

**Utility Contact Information** 

# **POWER OUTAGE/EMERGENCY**

Call your local utility Delmarva Power DE at 1-800-642-3780

# UNDERSTANDING YOUR BILL

This page has additional information regarding your bill. It also tells you what you need to do if you need to dispute your bill.

For an explanation of additional charges and term definitions, visit: accounts.engieresources.com/faqs/UnderstandingYourBill

#### **Bill Account Number**

A unique number assigned to your account. Customers with multiple locations may have multiple account numbers.

#### **Due Date**

The date your payment is due to arrive at ENGIE Resources in order to avoid late charges.

#### **Energy Charge**

Charges for electricity used during this period.

#### **Utility Charges**

Charges for services rendered by your local Transmission and Distribution Service Provider. These charges are set by the service provider.

#### Charges for se

Taxes imposed on energy and utility charges and remitted to taxing entities.

#### **Late Payment Charges**

1.5% monthly charge on funds received after the due date.

#### **Prevent Termination**

Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. Neglecting to pay all charges may result in contract termination.

#### **Price Changes**

Please note, the amount billed on this invoice may include price changes allowed by law or regulatory actions.

#### **Meter Constant**

A fixed value which is used when converting meter readings to actual energy use.

#### **Power Factor**

A measurement used by some electrical distribution companies to determine the ratio of real power flowing to the load of apparent power.

### OffPk (Off-Peak)

Those periods of time at which energy is generally being delivered far below the utility's maximum demand.

#### OnPk (On-Peak)

Those periods of time at which energy is generally being delivered near or at the utility's maximum demand.

#### kW (kilowatt)

A unit of power equal to 1000 watts.

#### kWh (Kilowatt-hour)

The standard unit for measuring electricity energy consumption. equal to 1,000 watt-hours.

#### kVa (Kilovolt-ampere)

The amount of apparent power in an electrical circuit, equal to the product of voltage and current.

### kVAR (Kilo-Volt-Amperes Reactive)

The product of the voltage and the amperage required to excite inductive circuits.

## kVARH (Kilo-Volt Amp Reactive Hours)

A measure of energy supplied but not converted into work.

#### kV (kilovolt)

A unit of electromotive force, equal to 1,000 volts.

# ADDITIONAL PAYMENT OPTIONS

This section gives you various payment options if you don't have the time to get a check in the mail. We offer online, ACH, EFT, and an overnight address.

Corporate Headquarters: ENGIE Resources, 1360 Post Oak Blvd, Suite 400, Houston TX 77056

Make electronic payments to: Bank of America Merrill Lynch, Dallas, ACH Routing: 111000012, Wire ABA: 026009593, Account Number: 4451335207

Mail payments to: ENGIE Resources LLC, P.O. Box 841680 Dallas, TX 75284-1680

Mail overnight payments to: Bank of America Lockbox Services, Lockbox 841680, 1950 N Stemmons Freeway, Suite 5010 Dallas, TX 75207

Mail notes and letters in a separate envelope to: ENGIE Resources, 1360 Post Oak Blvd, Suite 400, Houston TX 77056.

\* Fed. I.D. 37-1796578. \*

# SAMPLE EASY FLEX INVOICE